Electronic Data Interchange (EDI) and e-Commerce

FAQ

Q What is EDI/e-Commerce?
A Electronic Data Interchange (EDI) is the exchange of electronic business documents in a structured format from one computer system to another with the intent to transact business in an automated fashion, with little or no human intervention. Conducting business thru EDI allows our customers to realize cost savings, improve efficiencies, and streamline the order management process.

Q What electronic transaction types does BARD support?
A 850 Purchase Order
   855 PO Acknowledgment
   810 Invoice
   820 Electronic Funds Transfer
   856 Advanced Ship Notice
   867 Sales Tracings

Q Does BARD Support EDI/e-Commerce?
A Yes, BARD is proud to offer EDI/e-Commerce capabilities for all BARD divisions and all customer types (Integrated Delivery Networks, hospitals, and distributors), to help our customers become more efficient, reduce costs, and improve the accuracy and response time.

Q Does BARD charge for EDI?
A No, BARD provides personalized service from a seasoned BARD representative to assist in making the transition to electronic as seamless as possible. This includes a single point of contact to determine BARD ship-to-account numbers, cleaning up vendor and item master files, and post production utilization follow-up.

Q What are the benefits of EDI/e-Commerce?
A EDI benefits include reduction in errors due to manual entry and speedier exchange of business documents.
   - Fewer Errors (Elimination of Manual Input)
   - More Accurate Purchase Orders
   - Availability of Advanced Ship Notices
   - Facilitate Invoice Matching to P.O.
   - Eliminates Cost Associated With Printing, Processing and Mailing Paper Invoices

Q What is required to set-up EDI?
A BARD supports EDI through two options:
   - Global Healthcare Exchange (GHX)
     This is BARD’s preferred solution as it provides our customers with a single connection point for greater automation and order visibility with extensive reporting tools. Learn more at www.ghx.com.
   - Direct EDI Connection
     If an evaluation of GHX results in the need for another solution, BARD can accommodate a direct EDI set up once a business justification has been completed. We support AS2 and secure FTP communications protocol using ANSI x12 version 4010. We will need a customer technical resource assigned to work with our Corporate EDI team regarding special EDI requirements and testing.
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Q Who should be contacted for questions regarding EDI?
A Contact BARD Corporate e-Commerce Department at ecommerce@crbard.com or 1-800-526-4455 x6481.

Q Where can I find out more about BARD products?
A BARD provides a searchable, online product catalog for all US products on its corporate website at www.crbard.com. This information includes product description, product category, product code, links to division websites for more detailed product information, and BARD GTIN # (UDI).

Q Does BARD support data standards in EDI transactions?
A Yes, please refer to the “About BARD” section at www.crbard.com for the latest information. BARD is a member of GS1 US and GS1 Canada and can support GLN identifiers when ordering via EDI. BARD publishes all product data (for products that are sold in the US) to the GS1 Global Data Synchronization Network - GDSN (including the associated Global Trade Identification Numbers - GTINs) which can be published upon request as either a flat file or to any GS1 approved data pool. If you have additional questions about data standards contact UDI.Info@crbard.com.